

CANCELLATION RULES

1. When the trip is cancelled from corporation full amount will be refunded otherwise as per rule on -7.
2. Passengers are requested to recheck from office 4 hours before departure of coach/bus (Daily Service).
3. Kindly arrive at the office of BSTDC rules.
4. The ticket is issued/cancelled or extended subject to the terms & conditions of BSTDC.
5. Ticket will be extended only once and that to before 4 hrs. of departure of bus.
6. Extended ticket will be not refunded or re-extended.
7. Deductions will be made as following:
 - A. 20% of tariff before 48 hrs. of departure.
 - B. 25% of tariff before 24 hrs. of departure.
 - C. 50% of tariff before 2 hrs. of departure.
 - D. No refund within 2 hrs. of departure.